

TOWA 2019 Annual Conference March 11 - 13, 2019

WACO CONVENTION CENTER WACO, TX

Texas Onsite Wastewater Association
TOWA CONVENTION OFFICE





Welcome Exhibitor

We take great pleasure in notifying you that **SES** has been selected as the *Official Service Contractor* for the **TOWA 2019 Annual Conference**. We would like to take this opportunity to assure you that we will do our utmost to make this a successful and profitable event for you.

We offer a full range of services to assist you in maximizing the impact of your exhibit, from rental packages to experienced labor for installing or dismantling your booth. We are proud to be your partner.

Enclosed you will find important event information, as well as order forms for services you may require. Questions regarding shipping, storage, furniture, graphics and labor should be directed to:

Exhibitor Service Department Superior Expo Services 10548 US Highway 80 Forney, TX 75126

service@superior-expo.com 972.271.7444 or toll free 866.386.3976 (866.FUN.EXPO)

Questions regarding the convention's policies, space assignments, display limitations and event schedules should be directed to:

Texas Onsite Wastewater Association
TOWA CONVENTION OFFICE

Wimberley, TX 78676 Contact: Krista Richter Phone: 512-626-3674 cell

201 Stillwater, Ste. 8

E-mail: txowaconference@gmail.com or krista.richter@yahoo.com TOWA EXECUTIVE DIRECTOR CONTACT: Randy Chelette, randy@txowa.org

Please note:

Various items being provided for each booth by Show Management are located under *Event Information. (See Table of Contents)*

Analyze your needs carefully and return your order forms with full payment before <u>Tuesday, February 26, 2019</u> to save money, as well as ensure the availability of your item.



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Event Information

Discount Deadline: <u>Tuesday, February 26, 2019</u>
Show Colors: <u>Blue, White, Blue, White, Blue</u>

Booth Carpet Color: Facility is not carpeted. Available for Rent on page 17.

Aisle Carpet Color: Blue

Booth Information

**Substitutions are not permitted. If alterations or additions are required please review the enclosed order forms. No credit or refund will be given for items not used.

Each 10' X 10' booth includes:

- ♦ 8' tall background drape (Show colors)
 ♦ 1 7" x 44" company ID Sign
 ♦ 3' tall side dividers-(Light Blue)
 ♦ 1 6' Skirted Table (Light Blue)

Event Schedule – Subject to Change

SES Move-In: <u>Monday, March 11, 2019</u> <u>8:00 AM – 1:00 PM</u>

Exhibitor Move-In: <u>Monday, March 11, 2019</u> <u>1:00 PM - 6:00 PM</u>

Event Hours: <u>Tuesday, March 12, 2019</u> <u>7:00 AM - 5:30 PM</u>

<u>Reception</u> <u>5:30 PM - 7:00 PM</u>

Wednesday, March 13, 2019 7:30 AM - 11:30 AM

Exhibitor Move-Out: Wednesday, March 13, 2019 11:30 AM - 3:30 PM

Driver Check-In By: Wednesday, March 13, 2019
Freight Re-Directed at: Wednesday, March 13, 2019

SES Move-Out: Wednesday, March 13, 2019

1:30 PM

Wednesday, March 13, 2019

11:30 AM

Shipping Information (Material handling charges will apply)

Advance Shipping Address:

Superior Exp Services
c/o TOWA 2019 Annual Conference
Booth Company Name & #______

3230 Clay Ave. Waco, TX 76711



Advance shipments *MUST* be received by <u>Wednesday, March 6, 2019</u>

Direct Shipments to Show Site:

WACO CONVENTION CENTER

c/o - Superior Expo Services - TOWA 2019 Annual Conference

Booth Company Name & #_

100 WASHINGTON AVENUE

WACO, TX 76702



Direct shipments to arrive <u>NO EARLIER</u> than <u>Monday, March 11, 2019</u>

Assistance

- If you have questions or do not find what you are looking for in this manual, please feel free to email <u>service@superior-expo.com</u> or call our Exhibitor Service Department at 972.271.7444.
- SES will have a service desk in a convenient location at the show site if you require further assistance.





WHAT FURNISHINGS ARE PROVIDED WITH MY BOOTH SPACE?

• Each event is different. See Event Information, page 4, which will specifically list what items, if any, will be included in the booth space.

WHAT IF THE BOOTH DOES NOT INCLUDE ITEMS I NEED?

• Items that are provided as part of your booth package have no trade-in value. If you need an item that is not listed with the booth, you must order that item separately at the published rate.

HOW DO I PLACE MY ORDER?

- Items that are provided as part of your booth package have no trade-in value. If you need an item that is not listed with the booth, you must order that item separately at the published rate.
- Online Ordering A link to the site, username, and password will be emailed to you.
- Email orders to service@superior-expo.com
- Fax in your order with the Credit Card Authorization form to: 972.271.7888, Attn: Exhibitor Services
- Mail in your order forms and full payment to: Superior Expo Services, 10548 US Highway 80, Forney, TX 75126
 Orders will not be processed without full payment. Please review our Payment Policies for detailed information. Don't forget to keep a copy of your order for your records. For orders going to other "official suppliers", (i.e. Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual.

WHAT IS THE CANCELLATION POLICY FOR REFUNDS ON FURNISHINGS?

Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019</u>, and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture</u>, <u>Graphics and Display Rentals</u>. If these items are cancelled after <u>Tuesday</u>, <u>February 26, 2019</u> they will be billed at 100%.

AM I REQUIRED TO PAY IN ADVANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?

Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.

WHAT ARE MY OPTIONS FOR INBOUND SHIPPING?

- Option 1: Advance Shipping is sending your materials, up to 30 days prior to the event, to a designated warehouse which will store your freight and then deliver it directly to your booth space during SES move in. The advantage of sending your freight in advance is knowing it has arrived and will be delivered to your booth prior to your arrival.
- Option 2: Direct Shipping is sending your materials directly to show site during the designated move in times. There is some risk with direct shipping because it does not allow for errors by your inbound carrier. If there is a problem and your carrier does not arrive on time, there may not be enough time to resend your materials.

WHAT IS THE DIFFERENCE BETWEEN MATERIAL HANDLING & SHIPPING?

- <u>Material Handling</u> includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal from booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for reloading onto outbound carriers. This charge does not include the cost of shipping.
- Shipping is the means by which shipments are transported via carriers to and from the event location.

WHO IS THE PREFERRED CARRIER?

• Superior Expo Solutions is the preferred carrier for the show. SES Solutions offers a convenient, hassle free shipping service. If you would like to arrange for shipping or receive a quote from SES Solutions please call 972-271-7444.

WHAT IS A BILL OF LADING?

• <u>Bill of Lading</u> is a type of document that is used to acknowledge the receipt of a shipment of goods. In addition to acknowledging the receipt of goods, a Bill of Lading indicates the particular vessel on which the goods have been placed, their intended destination, and the terms for transporting the shipment to its final destination. A Bill of Lading is mandatory for **SES** to release your materials to your specified carrier at the close of the event.

WHAT ARE MY CHOICES FOR SHIPPING AT THE CLOSE OF THE SHOW?

You may use any carrier of your choice; however, we suggest you use the preferred carrier, *SES Solutions*. It is your responsibility to contact and make all arrangements for any carrier other than the preferred carrier. *SES* cannot guarantee that other carriers will show up to pick up your shipment. We do not provide outside carrier shipping documents and/or labels.

WHAT ARE THE MOVE-OUT PROCEDURES?

A SES Bill of Lading is required on ALL outbound shipments. The Bill of Lading is available at the service desk. After your booth is packed, labeled and ready to be shipped, please return the completed Bill of Lading form to the service desk. If you are not using SES, our preferred carrier, you must call your designated carrier with pick up information. If your carrier fails to show up, your shipment will be re-directed through SES Solutions and the discount rate will not apply. A SES representative will be available at show site for further questions.

HOW DO I OBTAIN A COPY OF MY FINAL INVOICE?

To obtain a final invoice, usually available one week after the event closes, contact our Exhibitor Service Department at 972.271.7444.



Credit Card Authorization

Full payment must be received for services requested before your order will be processed. If you choose to pay by check, a credit card is still required to be on file.

This form authorizes **SES** to charge to your credit card account the amount of your advance/show site orders, material handling charges, shipping costs, surcharges and any other additional amounts incurred as a result of show site orders placed by you or your company representative. Please complete the information requested below and return this form with your order.

MasterCa	w	SA AMERICAN EXPLISES					
Company:		Booth Number:					
Cardholder Name:							
Expiration Date (MM/YYYY)							
Card Billing Address:							
City, State, ZIP code:		Email:					
Authorized Signature: I,		, agree to the conditions stated in this manual and the above paragraph.					
Material Handling (non-taxable)	\$	Discount Deadline:					
Booth Package	\$	Tuesday, February 26, 2019					
Display Tables & Accessories	\$						
Carpet & Cleaning	\$	 All prices include delivery, installation, rental charges for the duration of the show and removal at completion. 					
Pipe & Drape	\$	Payment in full must accompany all orders by discount					
Floral	\$	deadline date to receive the discount price. Orders received after this date will be charged the standard rate.					
Luxury Furniture	\$	arter tins date will be charged the standard rate.					
Sign & Graphics	\$	 Items cancelled on or prior to <u>Tuesday</u>, <u>February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday</u>, 					
Rental Units	\$	February 26, 2019 and prior to delivery will be refunded at					
Add On	\$	50%. Items cancelled on show site or after delivery are <u>non-</u> <u>refundable</u> and billed at 100%. Exceptions to this policy are					
Hanging Banner/Rigging	\$	Luxury Furniture, Graphics and Display Rentals. If these items are cancelled Tuesday, February 26, 2019 they will be billed at					
In-Booth Forklift	\$	100%.					
Cartload Service	\$	If paying by check, make payable to: Superior Expo Services					
Vehicle Spotting Service	\$	Mail order forms & full payment to: 10548 US Highway 80 Forney, TX 75126					
Labor (non-taxable)	\$	Please reference the Show Name & Company Name					
TOTAL	\$	Email orders with full payment to: service@superior-expo.com					
Sales Tax 8.25%	\$						
GRAND TOTAL	\$	Fax orders with full payment to: 972.271.7888 Attn: Exhibitor Services					

For any additional questions please feel free to email service@superior-expo.com or call us at 972.271.7444 or toll free 866.386.3976



Payment Policies

Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- · All charges are subject to sales tax.
- Payment in full must accompany all orders by Tuesday, February 26, 2019 to receive the discount price.
- Orders received after this date will be charged the standard rate.
- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019</u>, and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture</u>, <u>Graphics and Display Rentals</u>. If these items are cancelled after <u>Tuesday, February 26, 2019</u> they will be billed at 100%.

ADDING TAX TO YOUR ORDER

- Use the Credit Card Authorization form to help add up your order.
- Multiply the appropriate 8.25% Sales Tax by the subtotal to arrive at the grand total.
- To be tax exempt you must be a government or non-profit organization. If you are eligible, please provide an exemption certificate when placing
 your order. A resale certificate is not acceptable, as we are not providing services to be resold.

PAYMENT OPTIONS

- Online Ordering A link to the site, username and password will be emailed to you.
- Payment by Email Email your order with full payment to: service@superior-expo.com
- Payment by Fax Fax your order with full payment to: 972.271.7888 Attn: Exhibitor Services
- Payment by Mail Mail your order forms and full payment to: Superior Expo Services

10548 US Highway 80 Forney, TX 75126

RE: TOWA 2019 Annual Conference

- SES accepts Discover, MasterCard, Visa and American Express cards only.
- If a check is being submitted for payment, please attach with your order forms and mail to **Superior Expo Services**. If you choose to pay by check, a credit card is still required to be on file. All checks should be payable to: **Superior Expo Services**
- Orders will **NOT** be processed without full payment. Please complete the *Credit Card Authorization Form*.

ADVANCE ORDERS (DISCOUNT RATE)

Purchase orders may not be used in lieu of payment. **SES** will only accept purchase orders from Government and State Agencies. To process your order and receive advance prices, payment in full must accompany your order. Advance payment for material handling should be based on estimated weight. Advance payment for labor and other equipment rental services should be based on estimated installation and dismantling hours.

SHOW SITE ORDERS

All show site orders including labor and material handling are payable upon presentation of our invoice at the event. For your convenience, we accept Discover, Visa, MasterCard and American Express, as well as checks, Travelers checks and cash. Orders received after the deadline or made at the service desk during the event will be billed at standard prices. Services ordered at show site will not be processed without full payment.

THIRD PARTY ORDERS

If you have contracted work through a display/exhibit house and require the services of **SES**, the payment policies stated above apply. Please forward this information to the proper parties. The exhibiting firm is ultimately responsible for payment of charges incurred. In the event the named third party does not make payment upon presentation of the invoice at show site, such charges will be presented to the exhibiting firm for payment.

INTERNATIONAL EXHIBITORS

International exhibitors must pay for all services in US funds and must be drawn from a US bank. All charges must be paid in full prior to the close of the event by credit card, check or cash. Wire transfers must include a \$20 (US) transfer fee.

MATERIAL HANDLING/LABOR ORDERS/RIGGING ORDERS/FORKLIFT, ETC.

If you are shipping freight to our warehouse or to show site and/or are ordering labor for installation or dismantling and/or rigging, you must complete the *Credit Card Authorization form*. Our services will not be performed unless we have a credit card authorization form on file. If you require rigging or dismantling labor on move out, charges will be applied to your credit card.



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Limits & Liability

RESPONSIBILITY FOR LABOR

- SES, its subcontractors, and Show Management shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages
 of any kind.
- SES, its subcontractors, and Show Management shall not be responsible for loss, injury or damage caused by laborers or equipment furnished by SES or its subcontractors, except when such laborers are working for or operating equipment under the direct supervision of a supervisor designated by SES or its subcontractors.
- SES, its subcontractors, and Show Management shall not be liable to any extent for any actual potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss, injury or damage to an exhibitor's materials or exhibitor personnel, which may make it impossible or impractical to exhibit exhibitor's materials.
- Claims for loss, injury or damage, which are not submitted in writing to **SES** within thirty (30) days after the close of the event, at which the loss, injury, or damage occurred, shall be considered waived. No suit or action shall be brought against **SES** or its subcontractors more than one year after the accrual of the action.
- SES will not be responsible for improper packing of exhibitor materials and products or incorrect labeling if working under the supervision of the exhibitor.
- SES will not be responsible for improperly packed or concealed damages to exhibit.
- The placing of an order for the services of laborers and the use of equipment by an exhibitor, or any agent of the exhibitor, shall be construed as an acceptance by such exhibitor or agent of terms and conditions set forth.

MATERIAL HANDLING

- SES, its subcontractors, and Show Management shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.
- SES, its subcontractors, and Show Management shall not responsible for loss, injury or damage caused by laborers or equipment furnished by SES or its subcontractors, except when such laborers are working for or operating equipment under the direct supervision of a supervisor designated by SES or its subcontractors.
- SES, its subcontractors, and Show Management shall not be liable to any extent for any actual potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss, injury or damage to an exhibitor's materials or exhibitor personnel, which may make it impossible or impractical to exhibit exhibitor's materials.
- Claims for loss, injury or damage, which are not submitted in writing to SES within thirty (30) days after the close of the event, at which the
 loss, injury, or damage occurred, shall be considered waived. No suite or action shall be brought against SES or its subcontractors more than
 one year after the accrual of the action.
- SES will not be responsible for improper packing of exhibitor materials and products or incorrect labeling if working under the supervision of the exhibitor.
- SES will not be responsible for improperly packed or concealed damages to exhibit.
- The placing of an order for the services of laborers and the use of equipment by an exhibitor, or any agent of the exhibitor shall be construed as acceptance by such exhibitor or agent of terms and conditions set forth.

CERTIFIED WEIGHT TICKETS

In the event that no weight tickets or inaccurate weight tickets are indicated on the delivery documents presented, **SES** shall estimate the weight or re-weigh, and charges shall be based upon the estimates. The estimated weight shall be final and binding if actual scale weight figures are not submitted prior to the close of the show. All shipments received at the warehouse and show site are subject to re-weight.

EMPTY REMOVAL INSTRUCTIONS

- All exhibitors must have all crates tagged for empty space storage by 2 hours prior to the end of Exhibitor move-in. Exhibitors will be subject to a surcharge of up to 20% of the total freight invoice if crates are not tagged for removal by the set deadline.
- Any shipments not handled by SES, but for which SES is required to handle storage of the empty shipping containers, a charge of \$50 per crate, case, box or carton will be assessed.



Limits & Liability (continued)

PAYMENT TERMS

- In order for us to process your order for services and materials listed in this Exhibitor Service Manual, we must have a signed *Credit Card Authorization form* with credit card information or full payment in advance. Invoices for outstanding balances will be prepared at the service desk for review and payment.
- · Advance payments will be indicated and any balance due must be paid in full by credit card, check or cash.
- · All inquiries must be resolved and completed before you leave the event.

ORDERS, QUESTIONS & ADJUSTMENTS

- · Orders by telephone will not be accepted.
- · All advance orders, discounted to your advantage, must be paid-in-full at the time the order is placed.
- Orders received without payment will not be processed. Payment for all show site orders will be due and payable upon presentation of our invoice at the show.
- Services ordered at show site will not be processed without full payment.
- The availability of furnishings at show site can, on occasion, be limited and for that reason cannot be guaranteed. It is recommended that you place your order in advance if possible.
- Any discrepancy in items ordered and items received, or any complaint or question concerning service, must be reported to SES immediately.
 Issues will be resolved and/or any valid adjustments will be made at that time and approved by the SES supervisor in charge. Credits and adjustments will not be made on information received after the show.
- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019</u>, and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture</u>, <u>Graphics and Display Rental</u>. If these items are cancelled after <u>Tuesday</u>, <u>February 26, 2019</u> they will be billed at 100%.





Shipping Instructions

ADVANCE SHIPMENTS TO WAREHOUSE

- Shipments may be sent to the advance warehouse up to thirty (30) days prior to <u>Wednesday, March 6, 2019</u>. Shipments must arrive by <u>Wednesday, March 6, 2019</u>, by 3:30 pm. No shipments will be received at the warehouse on weekends or holidays.
- Shipments arriving at the warehouse after Wednesday, March 6, 2019, will be charged a late warehouse fee of \$150 in addition to any other charges incurred.

DIRECT SHIPPING TO SHOW SITE

- · Shipments must arrive no sooner than Monday, March 11, 2019. If shipments arrive before this date they may be refused.
- Shipments will be received during the designated move-in periods, as well as throughout the event. (See Event Information page).
- · As an exhibitor, it is your responsibility to instruct your carrier of the proper date for direct deliveries to show site.
- Weigh tickets or Bills of Lading indicating weight must accompany freight delivery. The driver's signature on the show site receiving report will
 verify the total count and weight.

ALL SHIPMENTS

- All shipments must be PREPAID. Collect shipments may be REFUSED.
- Shipments received without receipts, freight bills or specified unit counts on the receipts or freight bills from carriers will be delivered to the exhibitor's booth without guarantee of piece count or condition. Material handling and additional surcharges may apply.
- No liability will be assumed by SES for these shipments.

OUTBOUND SHIPMENTS

- · A SES Bill of Lading is required on ALL outbound shipments.
 - A Bill of Lading is a type of document that is used to acknowledge the receipt of a shipment of goods. In addition to acknowledging the receipt of goods, a Bill of Lading indicates the particular vessel on which the goods have been placed, their intended destination, and the terms for transporting the shipment to its final destination. A Bill of Lading is mandatory for **SES** to release your materials to your specified carrier at the close of the event. Freight left on the show floor without a Bill of Lading will result in an additional fee.
- Your SES Bill of Lading will be available for verification and signature at the SES Service Desk located at show site.
- After your booth is packed, labeled and ready to be shipped, please return the completed Bill of Lading form to the Service Desk.
- Please duplicate form for split shipments (one form for each location or one for each carrier).
- The Credit Card Authorization form <u>MUST</u> be provided when submitting this form.
- · If your carrier fails to show up, your shipment will be re-directed through SES Solutions and the discount rate will not apply.
- It is YOUR responsibility to contact and make all arrangements for any other carrier than the preferred carrier, SES Solutions.
- If using an alternate carrier please provide SES with shipping documents and/or labels as well as this form.
- SES reserves the right to re-direct any outgoing shipment via an alternate carrier in the event the requested carrier fails to pick up the shipment by the established carrier check-in deadline.



Superior Expo Solutions is the official show carrier for the

TOWA 2019 Annual Conference

WACO CONVENTION CENTER

March 11 - 13, 2019

Superior Expo Solutions offers competitive solutions for all of your logistics needs.

- ✓ Round trip ground transportation & material handling services
- ✓ Pick-up and transportation from point of origin to either advance warehouse or show site
 - ✓ Pre-printed shipping labels
 - ✓ SAVE 15% on material handling when using Superior Expo Solutions roundtrip
 - ✓ Consolidated invoicing for material handling and shipping charges
 - ✓ Managed transportation to and from the show floor
 - ✓ On-site customer support

For questions please free to email us at service@superior-expo.com or call 972.271.7444



Shipping (continued)

SUPERIOR EXPO SOLUTIONS – SHIPPING QUOTE FORM										
Company Name:					Booth #:					
Contact Name:										
E-mail Address:										
		INBOUND – PICK UP L	OCATION I	INFORMA	TION					
Requested Pick Up Date:										
Company:										
Street Address:										
City, State:										
,,	•	SHI	Р ТО							
I will be shipping to the Advance Warehouse Superior Exp Services 3230 Clay Ave. Waco, TX 76711 Advance Warehouse Deadline: Wednesday, March 6, 2019 OUTBOUND SHIPPING I would like to schedule Outbound Transportation. Please provide me with a Material Handling Agreement at show site for my shipping instructions and signature. So we may deliver your Outbound Material Agreement and labels, please complete the following information if different from pick up address: Company: City, State, ZIP Code:										
Street Address: _			ı	Number c	of Labels:					
Type of Service	Number Of Pieces	Description of Articles, Spe- and Exceptions	cial Marks	Dim	ensions in I	nches	Estimated Weight (lbs.) Subject to Correction *			
Standard Ground		Crates Exhibition Material, K.D. (wooden)	Lx	Wx	Н				
Expedited Ground		Cartons (cardboard)		Lx	Wx	Н				
		Trunks/Cases (fiber) (color)		Lx	Wx	Н				
Next Day		Lx	Wx	Н						
	Carpet (color)	olor)			Н					
Other		Other		Lx	Wx	Н				
Liftgate Needed Hours of Operation: ** Final Weight Subject to Correct Weight & Dimensions										

A representative from Superior Expo Solutions will contact you to confirm receipt of order and finalize details.

ADVANCE WAREHOUSE LABEL

DIRECT TO SHOW SITE LABEL



TOWA 2019 Annual Conference

EXHIBIT MATERIALS

MUST be received by

Wednesday, March 6, 2019

Between 8:30 AM - 5:00 PM

To: (Exhibiting Company Name)

Texas Onsite Wastewater Association TOWA CONVENTION OFFICE

Superior Exp Services 3230 Clay Ave. Waco, TX 76711

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				_		$\mathbf{\circ}$	•		_

Booth # (s): _____ Number of Pieces: _____



TOWA 2019 Annual Conference

EXHIBIT MATERIALS

To arrive NO SOONER than

Monday, March 11, 2019

To: (Exhibiting Company Name)

Texas Onsite Wastewater Association
TOWA CONVENTION OFFICE

WACO CONVENTION CENTER
C/O Superior Expo Services

100 WASHINGTON AVENUE
WACO, TX 76702

SHOW SITE

Booth # (s): _____ Number of Pieces: _____

Carrier: ______

THE ABOVE LABELS ARE PROVIDED FOR YOUR CONVENIENCE. PLEASE PLACE ONE ON EACH PIECE SHIPPED TO ENSURE PROPER DELIVERY. IF MORE LABELS ARE NEEDED, COPIES ARE ACCEPTABLE.



Material Handling FAQ's

SES has the responsibility of receiving and handling all exhibit materials, empty materials and empty crates. It is our responsibility to manage docks and schedule vehicles for the smooth and efficient move in/out of the event. **SES** will not be responsible, however, for any materials they do not handle. **SES** will have complete control of the loading docks at all times. If you wish to unload or load, you must report to the **SES** Freight Desk. Do not proceed to docks until told to do so.

WHAT IS MATERIAL HANDLING?

Material handling includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal from booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for reloading onto outbound carriers. This charge does not include the cost of shipping. Please refer to the *Shipping Information* page of this manual for further information.

WHAT ARE CRATED SHIPMENTS?

Crated shipments are packed in any type of shipping container that can be unloaded at the dock and delivered without additional handling. Crated containers include: crates, fiber cases, and properly packed skids.

WHAT ARE SPECIAL HANDLING SHIPMENTS?

- Mixed Shipments Includes a mix of both crated and uncrated materials
- **Ground Loading/Unloading** Special handling charges will apply to shipments that arrive in vehicles that are not dock height, such as u-hauls, flatbed trailers, double drop trailers, etc.
- Stacked Shipments Shipments that require multiple items to be moved or removed for delivery to booth (i.e. loose items stacked on top of crates and/or pallets).
- Piece Loading/Unloading Drivers who require multiple pieces to be moved to the rear of the trailer in order to select the next piece, or having to remove the freight from the trailer to re-fit in sequence.
- No Documentation Shipments that arrive from a carrier without a Bill of Lading, which requires additional time and labor to process.
- Excess of Small Shipments 10 or more loose pieces that are not palletized or crated.
- · Uncrated Shipments Indicates a shipment that is shipped loose or pad-wrapped, and/or un-skidded machinery without proper lifting tools.

HOW IS STRAIGHT TIME/OVERTIME DETERMINED?

Straight Time - Monday - Friday, 8:00 am to 4:30 pm

Overtime - All other times, Saturday, Sunday and holidays

- ST/OT or OT/ST: If freight will be handled one way on straight time and one way on overtime, either into the event or out of the event.
- OT/OT: If freight will be handled on overtime into the event and out of the event.

Overtime charges are assessed when **SES** has been granted access to the facility during overtime, per the contractual agreement with Show Management and the facility. This includes warehouse shipments.

HOW DO I CALCULATE MY MATERIAL HANDLING CHARGES?

Charges will be based on the weight of your inbound shipment. Each shipment received is considered separate. The shipment weight will be rounded up to the next 100 lbs. Each 100 lbs. is considered one **cwt** (hundred weight). There is a 200 lb. minimum charge for each shipment. Please refer to the *Material Handling Rate Sheet* for event prices.

Calculate Total CWT (Enter in increments of 10 lbs. only; make sure to round up to the next 100 lbs.)

Example below is based on the published rate:

350 lbs. (rounded to the next 100) divided by 100 = 4 Total CWT

4 CWT x \$72.00 = Material Handling Charge \$288.00

WHAT IS THE MOST COST EFFECTIVE WAY TO SEND SHIPMENTS?

The most cost-effective way to send your shipment is to consolidate and shrink wrap your shipments into one. If your shipment is broken up and delivered in multiple shipments, you will be charged per shipment. Please advise your carrier to deliver as one (1) shipment. Below is an example for and advance to warehouse shipment using the published rate: \$72.00

If sending 4 Separate Shipments:

1st shipment @ 41 lbs. = **\$144.00** (200 lbs. minimum)

2nd shipment @ 44 lbs. = **\$144.00** (200 lbs. minimum)

3rd shipment @ 52 lbs. = **\$144.00** (200 lbs. minimum)

4th shipment @ 60 lbs. = \$144.00 (200 lbs. minimum)

If sending 1 Consolidated Shipment:

1 shipment (4 pieces) @ 197 lbs. = \$144.00 (200 lbs. minimum)



Material Handling Charges Include:

Material handling is the process of receiving your materials, either at the warehouse in advance of the show or at show site during move-in; delivering them to your booth; removing empty containers for storage during the show; returning the empty containers to your booth after the show; delivering your materials back to the dock; and loading for outbound shipping. Charges are determined by weight and ease of handling.

Advance Shipments to Warehouse

- The advance warehouse will begin receiving shipments 30 days prior to: Wednesday, March 6, 2019
- All materials shipped advance to the warehouse MUST ARIVE BY: Wednesday, March 6, 2019
- Any shipment arriving after this date will be charged a late to warehouse fee of \$150 in addition to any other charges incurred.
- Warehouse receiving hours are Monday Friday, 8:30 am 5:00 pm. Any shipment delivered after hours or on weekends may be refused.
- Small Packages: Cartons <u>under 35 lbs.</u> (received in a single shipment) will be charged \$45 for the 1st package and \$20 per package thereafter within the same shipment.
- · Shipments will be weighed. Pricing is based on actual weight of shipment.

Direct Shipments to Show Site

- All materials shipped direct to show site MUST ARRIVE NO SOONER THAN: Monday, March 11, 2019
- Any shipments arriving prior to the above date may be refused.
- Shipments will be received during the move in periods and throughout the event.
- Small Packages: Cartons <u>under 35 lbs.</u> (received in a single shipment) will be charged \$45 for the 1st package and \$20 per package thereafter (per shipment) within the same shipment.
- · Shipments will be weighed. Pricing is based on actual weight of shipment. Charges will not be billed until freight is received.

Overtime

- Overtime charges are assessed when SES has been granted initial access to the facility during overtime, per the contractual agreement between Show Management and the facility.
- Driver check in time does not guarantee straight time rates.
- Overtime rate is applied to all shipments loaded or unloaded on Saturday, Sunday, holidays, and any time other than 8:00 am 4:30 pm, Monday through Friday.
- · Overtime charges are assessed if shipment is moved into or out of show site on overtime due to scheduling.

Rates below based on Published Event Move-In & Move-Out Schedule								
RATE CLASSIFICATIONS:	Price per CWT	200 lbs. Minimum						
Warehouse Shipment (200 lbs. minimum)								
Crated or skidded shipment	\$72.00	\$144.00						
Special handling	\$90.00	\$180.00						
Show Site Shipment (200 lbs. minimum)								
Crated or skidded shipment	\$82.00	\$164.00						
Special handling	\$97.00	\$194.00						
Small Package (Maximum weight 35 lbs. per	shipment							
First carton	\$45.00							
Each additional carton	\$20.00							
ADDITIONAL SURCHARGES:								
Overtime Charge –Move-In or Move-Out (in	addition to above rates) (OT Rates Apply Due to	o Schedule)						
Crated or skidded shipment	\$15.25	\$30.50						
Special handling shipment	\$19.06	\$38.12						
Overtime Charge – Move-In and Move-Out (in addition to above rates)							
Crated or skidded shipment	\$30.50	\$61.00						
Special handling shipment	\$38.12	\$76.24						
Late to Warehouse								
Freight arriving after Wednesday, March 6, 2019	\$150.00 per shipment							
Back to Warehouse (in addition to above rat	res)							
Per 100 lbs. (200 lbs. minimum)	\$200.00	\$400.00						

A credit card MUST be on file for all material handling, shipping inbound and/or outbound to event.



Display Tables & Accessories Order Form

Discount Deadline: Tuesday, February 26, 2019

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

Email:										
Skirted Display Tables 30" high (topped in white vinyl)										
QTY	Item Description	Discount	Standard	Total						
	4' L x 24" W x 30" H	\$84.50	\$102.75	\$						
	6' L x 24" W x 30" H	\$103.00	\$124.25	\$						
	4th Side Skirt 6'	\$39.00	\$48.50	\$						
	Table Skirt Only 6'	\$61.75	\$77.25	\$						
	8' L x 24" W x 30" H	\$119.50	\$144.25	\$						
	4th Side Skirt 8'	\$39.00	\$48.50	\$						
	Table Skirt Only 8'	\$61.75	\$77.25	\$						
Skirted Display Tables 42" high (topped in white vinyl)										
	4' L x 24" W x 42" H	\$114.25	\$143.00	\$						
	6' L x 24" W x 42" H	\$129.50	\$161.75	\$						
	4th Side Skirt 6'	\$39.00	\$48.50	\$						
	Table Skirt Only 6'	\$61.75	\$77.25	\$						
	8' L x 24" W x 42" H	\$148.75	\$186.50	\$						
	4th Side Skirt 8'	\$39.00	\$48.50	\$						
	Table Skirt Only 8'	\$61.75	\$77.25	\$						
Unsk	irted Display Table	s 30" high	(topped in v	white vinyl)						
	4' L x 24" W x 30" H	\$49.50	\$61.50	\$						
	6' L x 24" W x 30" H	\$61.00	\$76.25	\$						
	8' L x 24" W x 30" H	\$72.50	\$89.50	\$						
Unsk	irted Display Table	s 42" high	(topped in v	white vinyl)						
	4' L x 24" W x 42" H	\$70.25	\$85.50	\$						
	6' L x 24" W x 42" H	\$81.00	\$100.50	\$						
	8' L x 24" W x 42" H	\$87.50	\$109.75	\$						
Unsk	irted Specialty Tab		Diameter	T						
	Café Table 30" H	\$67.75	\$81.25	\$						
	Cocktail Table 42" H	\$86.25	\$103.50	\$						
Table	Risers (covered w			l .						
	4' L x 12" W x 12" H	\$50.75	\$63.50	\$						
	6' L x 12" W x 12" H	\$61.25	\$76.75	\$						
	8' L x 12" W x 12" H	\$72.00	\$90.25	>						

OR	DER	POL	ICY

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
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- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019</u> and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture</u>, <u>Graphics and Display Rentals</u>. If these items are cancelled after <u>Tuesday, February 26, 2019</u> they will be billed at 100%.

Chairs								
QTY	Item Description	Discount	Standard	Total				
•	Side Chair	\$46.00	\$57.25	\$				
	Modular High Stool Gray Fabric – 29" Tall	\$73.25	\$91.50	\$				
	Padded Chair	\$65.00	\$81.00	\$				
Pegb	oards, Tack Boards &	Grid Wall						
	Pegboard 4' x 8' Horizontal	\$183.25	\$229.25	\$				
	Pegboard 8' x 4' Vertical	\$183.25	\$229.25	\$				
	Tack Board 4' x 8' Horizontal	\$164.50	\$197.50	\$				
	Tack Board 8' x 4' Vertical	\$164.50	\$197.50	\$				
	Grid Wall 2' x 8'	\$61.00	\$76.25	\$				
Bag,	Literature & Garmen	t Racks						
	Bag Rack	\$86.50	\$108.25	\$				
	Literature Rack	\$95.25	\$116.50	\$				
	Clothes Rack	\$86.50	\$108.25	\$				
	Garment Rack – 2 Arm (Water Fall)	\$86.50	\$108.25	\$				
	Garment Rack – 4 Arm (Water Fall)	\$86.50	\$108.25	\$				
Addit	tional Accessories							
	Easel	\$28.00	\$34.75	\$				
	Fish Bowl	\$26.50	\$32.00	\$				
	Wastebasket	\$14.75	\$17.50	\$				
	Arm Light	\$56.75	\$70.50	\$				
	Floor Lamp	\$45.00	\$80.00	\$				
	Table Light	\$65.00	\$90.00	\$				

Event Colors are: Blue, White, Blue, White, Blue



Total	+	Sales Tax 8.25%	II	Grand Total
\$	+	\$	Ш	\$



Carpet & Cleaning Order Form

Discount Deadline: Tuesday, February 26, 2019

Company	r.			ntact Name:	
Company	y			COI	itact Name.
Address:				Cit	y, State: Zip Code:
Phone N	umber:			Fa	x Number: Booth Number:
Email:					
Standard Carpet Prices include installation and taping front edges. (Please check the carpet color of choice.)					Event Colors: Blue, White, Blue, White, Blue
QTY	Item Description	Discount	Standard	Total	CARPET COLORS
	10' x 10' Carpet	\$123.50	\$154.50	\$	
	10' x 20' Carpet	\$226.00	\$282.25	\$	
	10' x 30' Carpet	\$328.25	\$410.25	\$	Please ✓ carpet color of choice:
	10' x 40' Carpet	\$431.25	\$539.25	\$	riease v carpet color of choice.
	10' x 50' Carpet	\$540.75	\$667.25	\$	
Carpet	Accessories				Red Royal Blue Black
	Carpet Padding per sq ft	\$0.75	\$0.85	\$	Plum Gray
	Visqueen per sq ft	\$0.75	\$0.85	\$	Teal Tuxedo (Tuxedo is black & white)
	Taping of Visqueen per linear ft	\$0.65	\$0.75	\$	

All *Custom Carpet* orders must be received by <u>Tuesday, February 26, 2019</u>. Orders received after this date may be subject to availability and additional charges may apply. Custom carpet orders are *non-refundable*.

Custom Carpet											
Prices include installati	Prices include installation, removal, taping front edges, as well as Visqueen. (Please check carpet color of choice.)										
Booth Dimensions	Feet	х	Feet	=	Total Sq Ft	х	Price	=	Total Price		
	ft	х	ft	=	sq ft	Х	2.75	=			

Deluxe Custom Carpet

Prices include installation, removal, taping front edges, as well as Visqueen. (Please check carpet color of choice.)

Please call our Exhibitor Service Department at 972.271.7444 for price quotes and color options.

Cleaning							
	# of Days	Booth Size per sq ft	Price per sq ft	Total			
Vacuum Once Prior to Show Opening			\$0.33	\$			
Vacuum Daily (Includes prior)			\$0.31	\$			

ORDER POLICY

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- Payment in full must accompany all orders by <u>Tuesday, February 26, 2019</u> to receive discount price. Orders received after this date will be charged standard rate.
- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019</u> and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture</u>, <u>Graphics and Display Rentals</u>. If these items are cancelled after <u>Tuesday, February 26, 2019</u> they will be billed at 100%.

Porter Service							
Description	# of Event Days	Pric	ce per Day	Total			
Up to 300 sq ft		х	\$125.75	\$			
300 – 500 sq ft		х	\$169.50	\$			

EXCESSIVE TRASH FEE

Excessive Trash Fee will be subject to an additional fee for dismantling and disposal.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	Ш	\$



Pipe & Drape Order Form

Discount Deadline: Tuesday, February 26, 2019

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

Drape						
QTY	Item Description	Discount	Standard	Total		
ft	3' High Drape (includes hardware)	\$6.50	\$7.75	\$		
ft	8' High Drape (includes hardware)	\$10.75	\$14.00	\$		
Steel						
	3' Steel Uprights	\$5.50	\$6.75	\$		
	8' Steel Uprights	\$6.25	\$7.50	\$		
	3' Steel Bases	\$7.50	\$9.25	\$		
	8' Steel Bases	\$7.50	\$9.25	\$		
	6' – 10' Steel Expanders	\$5.50	\$6.75	\$		



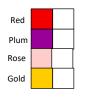
Event Colors are: Blue, White, Blue, White, Blue

Should you require a color other than the event colors, please contact Show Management for approval.

DRAPE COLORS

Please ✓ drape color of choice *if other than event colors* Charges will apply

*Please use colors only as a reference.







Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at
100%. Items cancelled after <i>Tuesday, February 26, 2019</i> and prior to delivery will
be refunded at 50%. Items cancelled on show site or after delivery are non-
refundable and billed at 100%. Exceptions to this policy are Luxury Furniture,
Graphics and Display Rentals. If these items are cancelled after <u>Tuesday</u> , <u>February</u>
26. 2019 they will be billed at 100%.

ORDER POLICY All prices include delivery, installation, rental charges for the duration of the event

Payment in full must accompany all orders by <u>Tuesday, February 26, 2019</u> to receive discount price. Orders received after this date will be charged standard

and removal at completion.

Total	+	Sales Tax 8.25%	ı	Grand Total
\$	+	\$	Ш	\$



Plant Order Form

Discount Deadline: Tuesday, February 26, 2019

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

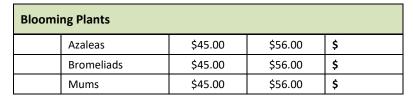
Plant and floral arrangements can significantly enhance your exhibit space. We offer numerous plants, flowers and arrangements as a service to exhibitors with no hassle. Our prices include the container and maintenance when needed, as well as delivery and pick-up. Please call our *Exhibitor Service Department* at **972.271.7444** if you have questions or are interested in items that may not be listed.

- Show site ordering may not be available.
- Images below are for illustration purposes only.

Plants						
QTY	Item Description	Discount	Standard	Total		
	3' plants	\$65.25	\$81.50	\$		
	4' plants	\$77.00	\$96.25	\$		
	5' plants	\$89.00	\$111.00	\$		
	6' plants	\$100.75	\$125.75	\$		
	Ferns	\$45.00	\$56.00	\$		











Cut Flo	wer Arrangements			
	12" high	\$65.25	\$81.50	\$
	24" high	\$83.00	\$103.75	\$



ORDER POLICY

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- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019</u> and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture</u>, <u>Graphics and Display Rentals</u>. If these items are cancelled after <u>Tuesday, February 26, 2019</u> they will be billed at 100%.

Total	+	Sales Tax 8.25%	Ш	Grand Total
\$	+	\$	=	\$



Signs & Graphics Order Form

Discount Deadline: <u>Tuesday, February 26, 2019</u>

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

High-quality signs and graphics can enhance the overall image of your booth. Our *Graphic/Sign Department* at SES is driven to excellence and strives to produce the highest quality signs and graphics.

- All standard signs are digitally produced on white foam core.
- Standard sign price includes text/copy placement in a color specified area on a single side.
- Custom signs and banners can be ordered in advance ONLY.
- We must receive your order with payment by Tuesday, February 26, 2019. Orders received after this date may be subject to availability and additional charges may apply.

Easel Sign Stand Sign Meter Board Sign 2' X 6' Banner

CANYAN

CONTROL

CON

Standard Size Signs									
Size/Description		✓		✓		Discount	Standard	QTY	Total
11" X 14"	Table Top Sign – with easel back		Horizontal		Vertical	\$45.00	\$67.50		\$
22" X 28"	Stand Sign – single sided, includes sign stand		Horizontal		Vertical	\$120.00	\$160.00		\$
28" X 44"	Easel Sign – single sided, includes easel		Horizontal		Vertical	\$84.00	\$102.00		\$
2' X 6'	Banner – single sided with grommets					\$144.00	\$180.00		\$
38 1/8" X 93"	/8" X 93" Meter Board Sign – single sided, free standing						\$360.00		\$
7" X 44"	ID Sign – card stock					\$33.00	\$49.50		\$

Custom Graphics		
	Standard	Total
Customer Supplied graphics (Must be sized. If graphic is not print ready there will be a 1 hour graphic design charge.)	\$16.00 per sq ft	\$
Custom Graphics Design (1 hour minimum)	\$75.00 per hour	\$

Complete information below:

Dimensions:	Length (ft) x Width (ft) = Square (ft)							
Substrate:	☐ Vinyl Banner ☐ Foam Core ☐ Coroplast ☐ Sintra ☐ Gator Board Other:							
Other options:			Grommets	☐ Easel Back	☐ Single Sided	☐ Double Sided		

ORDER POLICY

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- Payment in full must accompany all orders by <u>Tuesday, February 26, 2019</u> to receive discount price. Orders received after this date will be charged standard rate.
- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019R</u>, on show site or after delivery are <u>non-refundable</u> and billed at 100%.

Total	+	Sales Tax 8.25%		Grand Total
\$	+	\$	=	\$



Booth Rental Displays

Backwall Unit w/o Graphics



10' x 10' Booth Display w/o Graphics



10' x 20' Booth Display w/o Graphics



Superior Custom Booth



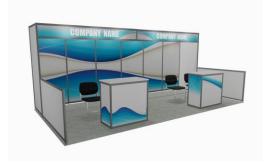
Backwall Unit with Graphics



10' x 10' Booth Display with Graphics



10' x 20' Booth Display with Graphics



Black Panel 10' x 20' Display





Booth Rental Display Order Form

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

- Payment in full must accompany ALL orders.
- Rental Units are available if ordered by Tuesday, February 26, 2019. Orders received after this date may be subject to availability and additional charges may apply.
- Please refer to the Add-Ons for Rental Units or Display Tables & Accessories order forms for further options.
- Rental Units include: Installation & dismantling.
- Items cancelled on or prior to Tuesday, February 26, 2019, will be refunded at 100%. Items cancelled after Tuesday, February 26, 2019, on show site or
 after delivery are non-refundable and billed at 100%.

10' x 10' Rental Units		Price	Total
Backwall Unit without Graphics 10' wide x 8' tall Backwall Unit includes printed company name header		w/o graphics \$1,200.00	
Backwall Unit with full Graphics 10' x 8' tall Backwall Unit includes Full Custom Printed Graphics		with graphics \$2,150.00	
10' x 10' Booth Display without Graphics 10' wide x 8' tall Booth Display includes 2 side rails, 1 meter counter, and 2 chairs. Also includes printed company name header and printed front panel on meter counter		w/o graphics \$1,600.00	
10' x 10' Booth Display with Full Graphics 10' wide x 8' tall Booth Display includes 2 side rails, 1 meter counter, and 2 chairs. Also includes Full Custom Printed Graphics		with graphics \$2,600.00	
Superior Custom Booth 10' wide x 10' tall Custom Booth includes backwall with full custom printed graphics, meter counter and half-meter pedestal with full custom printed graphics		\$2,800.00	
10' x 20' Rental Units			
10' x 20' Booth Display without Graphics 20' wide x 8' tall Booth Display includes 2 side rails, 2 meter counters, and 2 chairs. Also includes 2 printed company name headers and printed front panel on meter counters	-	w/o graphics \$3,200.00	
10' x 20' Booth Display with Graphics 20' wide x 8' tall Booth Display includes 2 side rails, 2 meter counters, and 2 chairs Also includes Full Custom Printed Graphics		with graphics \$5,200.00	
Black Panel 10' x 20' Display 20' wide x 8' tall Booth Display with all black panels includes 2 side rails with curved ends, 2 printed company name headers, 6 shelves, lockable storage closet with key		\$3,700.00	
20' x 20' Rental Unit	1		
For 20' x 20' Rental Units or larger, please call us for design and pricing.			

ORDER POLICY

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- Payment in full must accompany all orders by <u>Tuesday, February 26, 2019</u> to receive discount price.
 Orders received after this date will be charged standard rate.
- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled
 after <u>Tuesday, February 26, 2019</u>, on show site or after delivery are <u>non-refundable</u> and billed at 100%.

Total	+	Sales Tax 8.25%	II	Grand Total
\$	+	\$	=	\$



Add-Ons for Rental Units Order Form

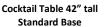
Discount Deadline: Tuesday, February 26, 2019

Company:	Contact Name:		
Address:	City, State:	Zi	p Code:
Phone Number:	Fax Number:	В	ooth Number:
Email:	_		

- Payment in full must accompany ALL orders.
- Add-Ons for Rental Units are available if ordered by Tuesday, February 26, 2019. Orders received after this date may be subject to availability and additional charges may apply.
- Please refer to the "Graphics Order Form" for further options.
- Items cancelled on or prior to Tuesday, February 26, 2019, will be refunded at 100%. Items cancelled after Tuesday, February 26, 2019, on show site or
 after delivery are
 - non-refundable and billed at 100%.

Add-Ons	Discount	Standard	QTY	Total	
Meter Counter: Black counter top with black sides, graphics optional. Dimension totals: 27.5" wide x 39" high x 22.5" diameter.	Can be ordered separately or added to rental units	\$299.00	\$345.00		\$
Literature Stand: Collapsible literature stand with 6 pockets	Can be ordered separately or added to rental units	\$95.25	\$116.50		\$
Cocktail Table: 42" tall with standard base	Can be ordered separately or added to rental units	\$86.25	\$103.50		\$
Café Table: 30" tall with standard base	Can be ordered separately or added to rental units	\$67.75	\$81.25		\$
Glass Display Case: White - 78" tall x 48" wide x 18" deep, Lockable sliding glass doors, 8" glass shelves	Can be ordered separately or added to rental units	\$365.00	\$465.00		\$
Glass Display Counter: White - 38" tall x 48" wide x 18" deep, Lockable sliding glass doors, 8" glass shelves	Can be ordered separately or added to rental units	\$299.00	\$399.00		\$

Literature Stand





Café Table 30" tall Standard Base



Glass Display Case







ORDER POLICY

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- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled
 after <u>Tuesday, February 26, 2019</u> on show site or after delivery are <u>non-refundable</u> and billed at 100%.

Total	+	Sales Tax 8.25%	II	Grand Total
\$	+	\$	=	\$





Address:		Con	tact Name:			
		City	, State:		Zip Code	:
Phone Number:		Fax	Number:		Booth N	umber:
Email:						
 All work performed vall orders must be p worker. Labor therea 	ound shipping documents without direct exhibitor su naid in advance. Orders for after is charged in half (1/2	tion below as well as the C s at the SES Service Desk pupervision will be charged to display labor will not be to hour increments per worms specified, a one (1) hour increments are the specified, a one (1) hour increments per worms are specified, a one (1) hour increments per worms are specified.	rior to the close of the a 25% supervision fee w processed without pr ker. Labor cancelled or	event. with a minimun r e-payment. Th a site will be cha	n fee of \$25.00. He minimum charge arged a one (1) hour	for labor is one (1) hou
Rates Based on one (1) man, pe	er one (1) hour					
	Pre-Order	Show Site	Days			Time
Straight Time	\$72.00	\$93.00	Monday – Friday		8:00 am – 4:30 pm	
Overtime	\$108.00	\$140.40	Monday – Friday Monday – Friday Saturday		4:31 pm – 12:00 ar Prior to 8:00 am & All Day	
Double Time	\$144.00	\$187.20	Sundays & Holidays		All Day	
	# of Men	Date	Start Tir	me		# of Hours
	# of Men	Date	Start Tir	me		# of Hours
ype of Service: SES Supervision (EXI SES will proceed with your performed without direct	hibitor not required to a rdisplay setup unless you inst exhibitor supervision will be c	be present) ruct us otherwise. Work will b harged a 25% supervision fee	e done on straight time, u	nless move in/mo	ove out schedule does r	
ype of Service: SES Supervision (Exists SES will proceed with your performed without direct susing SES Supervision)	hibitor not required to a rdisplay setup unless you inst	be present) ruct us otherwise. Work will b harged a 25% supervision fee	e done on straight time, u	nless move in/mo		not permit. All work
ype of Service: SES Supervision (Exists will proceed with your performed without direct fusing SES Supervision, Number of Crates:	hibitor not required to a rdisplay setup unless you inst exhibitor supervision will be c	be present) ruct us otherwise. Work will b harged a 25% supervision fee	e done on straight time, u with a minimum fee of \$2:	nless move in/mo	es 🔲 N	not permit. All work
ype of Service: SES Supervision (Exists SES will proceed with your performed without direct fusing SES Supervision). Number of Crates: Set up plans attached?	hibitor not required to a display setup unless you inst exhibitor supervision will be confidence to the incomplete the incompl	be present) ruct us otherwise. Work will b harged a 25% supervision fee	e done on straight time, u with a minimum fee of \$2: Self-contained unit?	nless move in/mo 5.00.	es 🔲 N	oot permit. All work
ype of Service: SES Supervision (Exists SES will proceed with your performed without direct fusing SES Supervision). Number of Crates: Set up plans attached? Carpet:	hibitor not required to a raisplay setup unless you inst exhibitor supervision will be complete the in	be present) ruct us otherwise. Work will b harged a 25% supervision fee nformation below:	e done on straight time, u with a minimum fee of \$2: Self-contained unit? Photo enclosed?	nless move in/mo 5.00.	es 🔲 N	oot permit. All work
SES will proceed with your performed without direct fusing SES Supervision, Number of Crates: Set up plans attached? Carpet: Special Instructions: Exhibitor Supervision All work to be performed Ready" charge per man.	hibitor not required to a display setup unless you instead exhibitor supervision will be a display setup unless you instead exhibitor supervision will be a display setup unless of the properties of the properti	be present) ruct us otherwise. Work will b harged a 25% supervision fee information below: Color: Up labor from the SES See of an Exhibitor Representative uaranteed in those cases when	se done on straight time, u with a minimum fee of \$2: Self-contained unit? Photo enclosed? Suggested tools (i.e. 16	nless move in/mo 5.00. Ye Ye Yo'ladder):	es	oot permit. All work
ype of Service: SES Supervision (Exises will proceed with your performed without direct fusing SES Supervision). Number of Crates: Set up plans attached? Carpet: Special Instructions: Exhibitor Supervision All work to be performed Ready" charge per man.	hibitor not required to a display setup unless you instead exhibitor supervision will be a complete the in yes No SES n (Exhibitor must pick to CONLY under the supervision will be a complete.)	be present) ruct us otherwise. Work will b harged a 25% supervision fee information below: Color: Up labor from the SES See of an Exhibitor Representative uaranteed in those cases when	se done on straight time, u with a minimum fee of \$2: Self-contained unit? Photo enclosed? Suggested tools (i.e. 16	nless move in/mo 5.00. Ye Ye Yo'ladder):	es	oot permit. All work

Order Policy

- The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment.
- Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Total	+	Sales Tax 8.25%	ı	Grand Total
\$	+	\$	=	\$



Hanging Banner/Rigging Order Form

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

- If the below procedures are not followed, SES cannot guarantee hanging of your banner/sign.
- Overhead hanging banners/signs should be sent in separate containers to the advance warehouse. Please use the advanced shipping labels and note "Banner" on label. Your banner
 MUST arrive by Tuesday, February 26, 2019.
- All ceiling rigging must conform to Show Management facility rules, regulations and facility limitations.
- All hanging banners/signs must be installed and removed by SES. Display companies and/or I & D representatives may supervise, but will not be allowed to install or remove the hanging banner/sign. Assembly and disassembly of overhead hanging can be provided by SES at an additional cost, or by your company representative, display house, or lighting contractor pending a *Certificate of Insurance*. Please complete the enclosed *Display Labor* order form if you need SES to assemble your banner/sign. Set up instructions should be provided for signs requiring assembly.
- To minimize your costs hanging points should be pre-fabricated and ready for use. If any hang point supports are over 250 lbs., notify SES immediately for special authorization.
- For signs other than banners include a blueprint or drawing with detailed information so that hang points can be determined.
- Electrical signs must be in working condition and in accordance with the National Electric Code. Electrical Service requirements must be ordered in advance through the specified electrical provider.
- If you require **SES** Supervision a 25% surcharge will be added to your rigging total.

Rates

Name:

Phone Number:

<u>All orders must be paid in advance.</u> Orders for hanging banner/rigging will not be processed without pre-payment. The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

	Pre-Order	Show Site		Days		Time		
Straight Time	\$272.50	\$354.25	Monday – F	Monday – Friday		8:00 am – 4:30 pm		
Overtime	\$408.75	\$531.38	Monday – Friday Monday – Friday Saturday		4:31 pm – 12 Prior to 8:00 All Day	00 am am & after 4:30 pm		
Double Time	\$545.00	\$708.50	Sundays & F	lolidays	All Day			
lease complete info		Approx Hrs:	Weight (lbs):	Height (ft):	# of Pts:	Assembly Required?	Supervision	
ype:	Metal W	ood Truss	Shape: Circle	e 🔲 Square	Triangle	Exhibitor Supe SES Supervised (25% supervision	I	
hain Motor: Yes	□ No		Electrical: Yes	□ No				
ndicate dimensions from e	ach boundary you would l	ike your banner/sign place	ed. <i>Note: Specified loca</i>	tion of sign may be cha	nged due to availal	pility of hang points.		
ft in from ba	ck aisle	ft in from fro	ont aisle	N	lark positioning	of banner below:		
	it cida	ft in from rig	tht aisle				\neg	
ft in from lef			,	I				

Order Policy

- The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment.
- Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	Ш	\$



In-Booth Forklift Order Form

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

In-booth forklift service may be required to:

- Assemble displays, or when uncrating, positioning and re-skidding equipment and/or machinery.
- Assist in the moving of equipment and materials weighing 200 lbs. or more within your booth space.

Please Note:

- In-booth forklift service does not replace material handling.
- Must not require storage of empty crates, pallets or packaging.
- Unloading and loading must be done at exhibitor's direction.
- Forklifts must to be ordered in advance for more than 5,000 lbs. capacity. Please contact SES at 972-271-7444 for a quote.

All orders must be paid in advance. Orders for in-booth forklift will not be processed without pre-payment. The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment. Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Rates							
Based on one (1) hour per one (1) forklift							
	Pre-Order	Show Site	Days	Time			
Straight Time	\$114.00	\$148.20	Monday – Friday	8:00 am – 4:30 pm			
Overtime	\$171.00	\$222.30	Monday – Friday Monday – Friday Saturday	4:31 pm – 12:00 am Prior to 8:00 am & after 4:30 pm All Day			
Double Time	\$228.00	\$296.40	Sundays & Holidays	All Day			

Please complete information below:

Invoice will be calculated according to actual hours worked.

	# of Forklifts up to 5,000 lbs. (w/operator)		of Forklifts up to 5,000 lbs. (w/operator) Weight of heaviest piece Date		Time	Approx hours			
Install:									
Dismantle:									
Describe work ne	eded:		Spotting of Equipment		Installation/Dismantle of	Header	Other		
Specify other equ	ipment:		Straps		Chains		Fork Exten	sions	
Four (4) stage for	klift required:		Yes (additional charge	s may o	арріу)		No		

Contact information for the person in charge of your move in: Name: ______ Phone Number: _____

Order Policy

- The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment.
- Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Total	+	Sales Tax 8.25%	ш	Grand Total
\$	+	\$	=	\$



Cartload Service Order Form

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

A Credit Card Authorization form must be on file to receive service.

SES is pleased to make available one (1) laborer with one (1) pushcart, for one (1) trip, one way from the dock to your booth or from your booth to the dock for a charge of \$50.00 (ST) or \$62.50 (OT) each way. A cartload is ten (10) pieces or less, weighing less than 200 lbs. total. There is a maximum of two (2) cartload trips per booth. If additional trips are required, exhibitor will be charged material handling.

This service will help expedite the process and reduce your hassles. Service will be available during move in and move out at the event. You can make the arrangements at the SES Exhibitor Service Desk prior to (or before the end of) the show. If you have any questions please contact SES Exhibitor Service Department at 972-271-7444. Pre-orders will receive preferential service at show site, but you may also order this service at the SES Service Desk.

Check In Procedure:

- 1. One person will check in with a SES Supervisor, who will direct exhibitors to the POV unloading area.
- 2. One person must remain with the vehicle at all times or must return to vehicle within 20 min.
- 3. A laborer will be dispatched to assist unloading of your vehicle on a first come, first serve basis.

A **POV**, or privately owned vehicle, is considered to be any vehicle that is primarily designed to transport passengers, not cargo or freight. Examples include **sedans**, **pick-ups**, **passenger vans**, **taxis or sports utility vehicles**. Cartload Service will be refused and material handling charges will apply if arriving with any of the following vehicles:

◆ Semi ◆ Flatbed ◆ Trailers ◆ Bobtail

Cartload Service	# of Trips	Straight Time	Overtime	Total
Dock to booth		\$60.00	\$90.00	\$
Booth to dock		\$60.00	\$90.00	\$
Round-trip		\$120.00	\$180.00	\$

Advance orders will receive preferential service at show site.	Please indicate the approximate date, time and type of vehicle arriving in:
Date:	Vehicle Description:
Time:	

Rules Regarding Cartload Service:

- Must arrive in privately owned vehicle
- This service is for exhibitors who have small hand carry items, all of which must fit in a 3' x 4' push cart
- Vehicle must unload at the receiving dock of exhibit hall
- > SES personnel will direct vehicles
- Cart is not authorized to enter or go to any parking structure
- > Freight that is too large or heavy will be charged material handling rates

ORDER POLICY

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- Payment in full must accompany all orders by <u>Tuesday, February 26, 2019</u> to receive discount price. Orders received after this date will be charged standard rate.
- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019</u> and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture</u>, <u>Graphics and Display Rentals</u>. If these items are cancelled after <u>Tuesday</u>, <u>February 26, 2019</u> they will be billed at 100%.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$



Vehicle Spotting Service Order Form

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Phone Number:	Fax Number:	Booth Number:
Email:		

A Credit Card Authorization Form must be on file to receive service.

The spotting of vehicles is one of the most critical segments of the move in operation. Spotting is the placement or "dropping" of a vehicle or trailer on the event floor and its subsequent removal from the event floor. Exhibitors with vehicles (self-propelled or pushed) scheduled for display **MUST** complete and return the following form, via fax, to **SES** no later than **Tuesday**, **February 26**, **2019**. Orders by phone will not be accepted. A target move-in time will be assigned based upon this information. Any off-target or unscheduled vehicle deliveries may be assessed a time and labor surcharge.

Round Trip Vehicle Spotting Fee

\$200.00 per vehicle

Additional requirements, such as towing, will be charged on a time and materials basis

Booth Num	nber/Location:		
Width	Height	Weight (lbs.)	

Vehicle Spotting Rules:

- Fuel tank must not contain more than 1/4 tank (or 5 gallons, whichever is less) of fuel.
- Gas cap must be locked or sealed by tape to prevent the escape of vapors
- Refueling, or removal of fuel from vehicles, while on the premises is prohibited.
- Vehicle cannot be turned on, operated or moved during event hours.
- Batteries must be disconnected and taped.
- Key(s) should be available to Show Management and/or **SES** at all times.
- No vehicles shall be parked in designated fire lanes.
- All spotting service orders are subject to SES Payment Policy and Limits and Liability.
- All work is to be performed under the supervision of an authorized exhibitor representative.
- Please note: some venues may have other and/or additional rules.

ORDER POLICY

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- Payment in full must accompany all orders by <u>Tuesday, February 26, 2019</u> to receive discount price. Orders received after this date will be charged standard rate.
- Items cancelled on or prior to <u>Tuesday, February 26, 2019</u> will be refunded at 100%. Items cancelled after <u>Tuesday, February 26, 2019</u> and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture, Graphics and Display Rentals</u>. If these items are cancelled after <u>Tuesday, February 26, 2019</u> they will be billed at 100%.

Total	+	Sales Tax 8.25%	ıı	Grand Total
\$	+	\$	=	\$



Rules & Regulations

To assist in planning for your participation in this event, we know you will appreciate knowing in advance that union labor is required for certain aspects of your exhibit handling. To help you understand the **Area Work Rules-Labor Regulations**, we ask that you read the following.

Decorator Labor

We currently have agreements with local unions to provide labor for display installation and dismantling. Full time employees of the exhibiting companies or approved EAC's, however, may set their own exhibits without assistance from any union labor. If you would like assistance to set your booth, it can be ordered in advance by filling out the *Display Labor Form* in the **SES** exhibitor manual or on show site at the **SES** Exhibitor Service Desk.

Material Handling

Exhibitors may use a two-wheel dolly or hand-carry their own freight into the exhibit hall. Please keep in mind, for some shows, parking may be limited for unloading and loading. A designated entrance for POV's will be provided and an allotted amount of time will be given per vehicle for loading and unloading. The use or rental of four-wheel dollies, flat bed carts or other mechanical equipment is not permitted. **SES** will control access to the loading docks in order to provide for a safe and orderly move in/move out.

> Tipping

We request that exhibitors do not tip employees (give money, merchandise, or other special consideration for services rendered.) Any attempts to solicit a gratuity by an employee for any service should be reported immediately to a supervisor. Employees are paid at an excellent wage. Tipping is strongly discouraged and is not accepted company policy.

> Safety

Standing on chairs, tables or other rental equipment is prohibited. This equipment is not engineered to support your weight. **SES** cannot be responsible for injuries or falls caused by the improper use of this equipment.

TOWA 2019 Annual Conference March 11 - 13, 2019 WACO CONVENTION CENTER – Hall Chisholm



Third Party Payment

Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card still must be on file.

SES will present invoices to third parties at show site for payment of all services rendered to exhibitors under the following conditions:

- The Exhibitor is required to complete the Exhibitor Appointed Contractor (EAC) form located in this Exhibitor Service Manual.
- The payment of the third party must be acceptable to **SES**. The credit card information below must be completed and submitted to **SES** prior to the show.
- If there is any doubt who is to be invoiced for a service, the charge will be issued to the exhibitor. The exhibiting firm is ultimately responsible for the payment of charges. If the EAC requires **SES** to fax an invoice from the convention facility, a \$10.00 service fee will be added.
- The following form is to be completed, signed and returned by both parties. Otherwise, the request will not be approved.
- All invoices must be resolved by the close of the show.

	Booth Number:	
	ontact Name & Title:	
Authorized Signature:		
Display House Name (hird Party Payer):	
Display House Contact	Name & Title:	
Authorized Signature:		
Display House Addres	(Third Party Payer): City, State, ZIP code:	
Phone:	Fax:	
Items being billed to		
	Other	
third party does not moon	ree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event th ake payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm	
third party does not moon to m	ree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event th ake payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm	
third party does not moon to m	ree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event th ake payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm	
chird party does not m payment. Company Name: Cardholder Name:	ree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event that we payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm	
chird party does not monayment. Company Name: Cardholder Name: Credit Card Number:	ree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event that ake payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm	
third party does not moneyment. Company Name: Cardholder Name: Credit Card Number: Expiration Date (MM/	ree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event that ake payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm	



\Longrightarrow

Exhibitor Appointed Contractor – EAC Form

SES has been selected as the Official Service Contractor and must be used for all material handling, furniture rental, signs, rigging, cleaning, installation and dismantling of exhibit materials.

An Exhibitor Appointed Contractor (EAC) is: Any individual who is not a full-time permanent employee of an exhibiting firm, who is providing a service to an exhibitor on site and does not represent one or more of the Official Contractors.

Rules and Regulations

- Each representative of an EAC must physically pick up, in person, an "Exhibit Crew" badge at the SES Service Center. If an EAC representative does not have identification which verifies his/her employment by the EAC, he/she must be accompanied to the SES Service Desk by a representative who does have verifying identification.
- These services shall not conflict with existing labor regulations or contracts and in fulfilling his/her obligations, the representative of an *EAC* shall adhere to the regulations set up by the Hall and Show Management regarding entrance. It is the responsibility of the Exhibitor to see that each representative of an *EAC* abides by the official *Rules and Regulations* of this exposition.
- The representative of an EAC shall have a true and valid order for services from an Exhibitor in advance of the event move-in date.
- No EAC shall solicit business on the show floor.

Certificate of Insurance (COI)

It is the responsibility of each Exhibiting Firm utilizing an EAC to complete and return this form along with a Certificate of Insurance (COI) which names **SES** as additional insured for each EAC firm being utilized. (A sample COI can be found in this exhibitor manual.)

The EAC Certificate of Insurance must maintain:

• At least \$1 million in employer's liability, general liability, automobile liability and workers compensation as required in the state the exposition is located.

This form must be received by: Tuesday, February 26, 2019

If this EAC form and the Certificate of Insurance are not received by Tuesday, February 26, 2019

Exhibitor or EAC will be required to order labor from SES.

Please clearly note Company Name and Show Name on the Certificate of Insurance form. (See sample)

For additional questions please call us at 972.271.7444 or toll free 866.386.3976 (866.FUN.EXPO)

Complete all information below:

Exhibiting Firm:	Booth Number:	
Authorized Contact Name & Title:	Authorized Contact Signature:	
Full Name of EAC:		
Address of EAC:	City, State, Zip Code:	
Authorized EAC Contact Name & Title:	Authorized EAC Contact Signature:	
EAC Representative on Show Site:		
Phone Number:	Fax Number:	
Email Address:		
Type of service being performed:		



Sample Certificate of Liability Insurance

This form should name **SES** as additional insured for each EAC firm being utilized. **Note**: The EAC must maintain at least \$1 million in employer's liability, general liability, automobile liability and workers compensation as required in the state the exposition is located.

ACCORD	CERTIFICATE OF LIABILITY INSURANCE	DATE (MM/DD/YYYY)		
PRODUCER ABC Insurance Agency 1234 Broker Lane New York, NY 12345	THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE	THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER, THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. INSURERS AFFORDING COVERAGE		
INSURED Company Name, Inc 1234 Corporate Lane New York, NY 12345	INSURER A: Hartford Insurance Company of Texas INSURER B: Aetna Casualty & Surety Company INSURER C: Royal Insurance Company			
COVERAGE'S	CERTIFICATE NUMBER:	REVISION NUMBER:		

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUES TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT TERM OF

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUES TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT TERM OF CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSUR	TYPE OF INSURANCE	POLICY	POLICY EFFECTIVE DATE	POLICY EXPIRATION	LIMITS	
LTR		NUMBER	(MM/DD/YYYY)	DATE (MM/DD/YYYY)		
A	GENERAL LIABILITY COMMERCIAL GENERAL LIABILITY CLAIMS MADE OCCUR GENERAL AGGREGATE LIMIT APPLIES PER POLICY PROJECT LOC	000P98298-AI1	01/01/16	01/01/17	EACH OCCURRENCE FIRE DAMAGE Any one fire) MED(EXP (Any one person) PARSONAL & ADV IN)URY GENERAL AGGREGATE PRODUCTS-COMP/OP AGG	\$1,000,000 \$50,000 \$5,000 \$1,000,000 \$2,000,000 \$2,000,000
В	AUTOMOBILE LIABILITY ANY AUTO ALL OWNED AUTO SCHED AUTOS NON-OWNED AUTOS HIRED AUTOS	SKLS-029499S	01/01/16	01/01/17	COMBINED SINGLE LIMIT (each accident) BODILY INJURY (per person) BODILY INJURY (per accident) PROPERTY DAMAGE	\$1,000,000 \$ \$
	GARAGE LIABILITY ANY AUTO				AUTO ONLY-EA ACCIDENT OTHER \$ THAN \$	\$
A	UMBRELLAEXCESS LIABILITYOCCUR CLAIMS MADEDEDUCTIBLE RETENTIONS	XL1234567	01/01/16	01/01/17	EACH OCCURRENCE AGGREGATE	\$
С	WORKERS COMPENSATION AND EMPLOYERS LIABILITY	A4145-SS-PJ37	01/01/16	01/01/17	WC STATUATORY LIMITS E.L. EACH ACCIDENT E.L. DISEASE-EA EMPLOYEE E.L. DISEASE-POLICY LIMIT	\$1,000,000 \$1,000,000 \$1,000,000
D	OTHER Professional Liability	000P98298-AI1	01/01/16	01/01/17	EACH OCCURRENCE & AGGREGATE	\$1,000,000 \$3,000,000

CERTIFICATE HOLDER X ADDITIONAL INSURED: INSURER LETTER X CANCELLATION

CERTIFICATE HOLDER X	ADDITIONAL INSURED, INSURER LETTER X
SES	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF,
Exhibitor Services	THE ISSUING COMPANY WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER
10548 US Highway 80	NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND
Forney, TX 75126	UPON THE INSURER, ITS AGENTS OF REPRESENTATIONS.
, , ,	AUTHORIZED REPRESENTATIVE
Re: TOWA 2019 Annual Conference	
ne. Towa 2015 Aimad conference	John Smith, CIC

- PRODUCER: Insurance Agent/Broker who issues certificate.
- NAME OF INSURED: Must be the legal name of contracting party.
- TYPES OF INSURANCE: Must include types required by contract.
- ❖ FORM OF COVERAGE: Must be "occurrence" form of coverage.
 ❖ NAME ADDITIONAL INSURED Co. Surgeries Fund Services (Official)
- NAME ADDITIONAL INSURED'S: Superior Expo Services (Official Service Provider), Show Management, Show and Facility as additional insureds on a primary and non-contributory basis.
- **CERTIFICATE HOLDER:** Must be Superior Expo Services
- POLICY EFFECTIVE DATE: Must be prior to or coincidental with the first day of Exhibitor Move-In.
- POLICY EXPIRATION DATE: Must be on or after the last day of Exhibitor Move-Out.
- LIMITS OF INSURANCE: Must be the same or greater than required by contract.
- NOTICE OF CANCELLATION: 30-day notice must be provided.
- AUTHORIZED REPRESENTATIVE: Must be signed (not stamped) by an authorized representative of Producer.

Waco Convention Center Electrical Order Form **Texas On-Site Wastewater Treatment Conference**

Show Dates: March 12-13, 2019

Company Name:		Booth #:
Your Name:		
Address:		
City/State/Zip:		
Phone:		
Email:		
	Electrical Service	
	Pre-Order Price	Price After Deadline
	\$60 If ordered by	\$120 If ordered by
120 volt 20 amp	03/06/19 by 5pm	03/08/19 by 5pm
208 Volt Single Phase	Call for Quote - Limited	
208 Volt Three Phase	Call for Quote - Limited	
Extension Cord	\$25.00	\$25.00
Power Strip	\$25.00	\$25.00
Hard-Wired Internet Service*	\$75.00 x 2 day(s) = \$150	Not available
TOTAL DUE:		
Credit Cards Accepted	l: MasterCard, Visa, American Expi	ress, Discover
Card Number:		Expires:
CVV Code:	Billing Zip Code:	
Name on Card:		
Signature:		



Need a phone line for your booth? Call AT&T at 800-499-7928 for service.

Please note that high speed wireless service is free and available in every meeting room. While every effort will be made to ensure continuous internet access, the Waco Convention Center is not responsible for loss of connectivity. Exhibitors are subject to the Waco Fire Department Fire and Life Safety Guidelines, available at wacocc.com. Payment must accompany order.

Payment Options:

By check: Mail form with check to: Waco Convention Center, PO Box 2570, Waco, TX 76702

By credit card: Fax this form with credit card information filled out, to: 254-750-5801 **By phone:** Call us at 254-750-5810 to give your credit card info over the phone.

- 3. No vehicle shall be started or operated within building during exhibit hours.
- 4. All battery cables shall be disconnected from the battery terminals and remain disconnected while the vehicle is inside the building. Loose cable ends shall be taped to cover all exposed metal.
- 5. Fueling or defueling is prohibited inside the building.
- 6. Fuel for the vehicles or equipment shall be stored in approved containers in an approved location outside the building.
- 7. Vehicles leaking fuel or other liquids shall be removed from the building.
- 8. LPG/CNG tanks must meet one of three requirements: 1) purge tank 2) remove tank 3) disconnect and cap tank.
- 9. The number of vehicles being operated inside the building during set-up and tear down shall be limited to two (2) vehicles so as to limit the toxic gas inside the building.
- 10. The location of vehicles or equipment shall not obstruct or block exit egress, exit doors, or fire extinguishing equipment.
- 2) **Open Flame Devices** Open flame devices are prohibited.

Exceptions:

- A. A small number of candles or decorative lighting may be used when approved by the Fire Marshal or his/her authorized representatives. Candles and other decorative lighting shall comply with the following:
- 1. Liquid or solid-fueled devices containing more than 8 ounces of fuel must self-extinguish and not leak fuel or wax at a rate of more than ¼ teaspoon per minute if tipped over.
- 2. The device or holder shall be designed so that it will return to the upright position after being tilted to an angle of 45 degrees from vertical. **Exception:** Devices that self-extinguish if tipped over and do not spill fuel or wax at a rate of more than ¼ teaspoon per minute
- 3. Flame shall be enclosed, except as follows:
 - a. Opening on sides shall not be more than 3/8 inch in diameter
 - b. Opening on top shall be distance such that a single layer of tissue placed over opening will not ignite in 10 seconds.

3) Food Preparation and/or Warming devices - Devices that produce grease-laden vapors shall be ELECTRIC.

Single-well warming equipment using combustible oils or solids may be used for warming trays, e.g. "sterno". Cooking devices shall be approved by a recognized testing laboratory such as UL. Cooking and warming devices shall comply with the following:

- A. Cooking, warming devices and/or heated products shall be isolated from the public by either placing the device a minimum of 4 feet back from the front of the booth, or providing a shield between the cooking and/or warming device and the public.
- B. Demonstration cooking or food preparation shall not create an excessive amount of grease-laden vapors.
- C. Individual cooking and/or warming devices shall not exceed 288 square inches of surface area (12" x 24").
- D. Non-combustible lids shall be available for immediate use for each cooking or warming device.
- E. The surface holding the cooking and/or warming device shall be of noncombustible material
- F. A minimum of 2 feet shall be kept between devices.
- G. Combustible materials shall be kept a minimum of 2 feet away from any cooking and/or warming device.
- H. A class "K" or 2-A:10B:C fire extinguisher shall be provided within any booth that utilizes cooking and/or warming devices.
- I. All heat producing food preparation equipment or warming devices shall be constantly attended.





Your cooperation in maintaining safety in our building is appreciated.

Have a successful event.

Waco Fire Department

1016 Columbus Ave ~ Waco, TX 76701 (254) 750-1740

Waco Convention Center

100 Washington Ave ~ Waco, TX 76701 (254) 750-5810

Waco Fire Department

Fire and Life Safety Guidelines
Trade Shows, Public Events,
and Performances

Waco Convention Center







EXHIBITORS ASSUME ALL RESPONSIBILITY FOR COMPLIANCE WITH ALL CITY AND STATE ORDINANCES AND REGULATIONS INCLUDING THOSE COVERING FIRE AND SAFETY

Welcome to the City of Waco This brochure has been prepared to assist you in making your exhibit fire safe and conform to Fire Codes

Exhibitors General Requirements

- 1) Flame Retardant Treatment- All decorations including but not limited to drapes, signs, banners, acoustical materials, cotton, hay, paper, straw, moss, split bamboo, woodchips and foam core shall be rendered flame retardant.
- 2) Exit signs shall be visible from any location in the room. If not, temporary signs shall be posted.



- 3) Exit signs shall be clear of all obstructions at all times.
- 4) Booth construction shall be substantial and fixed into position for the duration of the exhibit. Chairs, signs, and demonstration areas shall not be placed in the required width (minimum of 8 feet) of any exit.
- 5) All exits within the building shall not be obstructed in any manner and shall remain free of any material where its presence would obstruct or render the exit hazardous.
- 6) Compressed *flammable* gases are prohibited inside building. One-pound cylinders for jewelry manufacturing are acceptable. Exception: The limited use under special circumstances may be allowed when approved by the Fire Marshal or his/her representative. Stipulations shall be written for each exhibit and/ or show.
- 7) Compressed gas cylinders shall be adequately secured to prevent falling or being knocked over. (such as helium tanks)

8) Fire extinguishers, hose cabinets, fire hose connections and other fire appliances shall be maintained clearly visible and accessible at all times.

Temporary Electrical Installations

- 1) All appliances, cords and other devices must be manufactured as a unit at the factory and be UL listed.
- 2) An appliance or fixture is a device or machine that is operated by electricity to perform a task or function.

 A table lamp is one type of appliance.
- 3) In the event that extension cords are used, they must be an approved electrical cord and be at least 14-gauge 3-wire grounded type cord. Two wire ungrounded cords (zip cords or rip cords) are NOT ALLOWED.
- 4) Extension cords are permitted only with portable appliances or fixtures while in immediate use, in accordance with the following:

 A.Each extension cord shall be plugged directly into an approved receptacle and shall, except for multi-plug extension cords, serve only one device.
 - B.The current capacity of the cord shall not be less than the rated capacity of the appliance or fixture and shall be plugged directly into an approved receptacle.
 - C.Neither extension cords nor strips shall be "Daisy Chained" together or plugged into each other.
 - D.The extension cord is maintained in good condition without splices, deterioration or damage.
 - E.The extension cord shall be the grounded type. (3-wire cord)
 - F.Electric cords shall not be affixed to structures; extended through walls, ceilings, under doors, or run under carpet or rugs. Exception: feed cords provided by the Center with no fittings under carpet or rugs.
 - G.Cords shall not be subject to environmental or physical damage.
 - H.Cords across aisles shall be protected by a threshold or run above floor at a minimum height of 6'8" and supported with approved electrical strain relief devices.





- 5) The use of multi plug adapters are prohibited, except for power taps or power strips that are UL listed and are approved multiple outlet devices that are polarized and grounded with a built in breaker or fuse.
- 6) Power strips shall be directly connected to an approved receptacle and shall not be extended through walls, ceilings, floors, under doors or floor coverings, or be subject to environmental or physical damage. Power taps or power strips are only to be used with electronic devices.
- 7) All spliced wires, electrical devices, appliances and other equipment which are modified or damaged and constitute an electrical shock or fire hazard shall not be used.

Special Requirements

1) **Vehicles**-The Fire Marshal's Office must be notified in advance if motorized vehicles are to be displayed during an exhibit.



A. Display vehicles shall conform to the following requirements:

- 1. All fuel tanks shall not exceed $\frac{1}{4}$ of the tank capacity or 5 gallons, which ever is less.
- 2. All fuel tank openings shall be satisfactorily sealed to prevent escape of vapors.

Dimensions Form

The City of Waco has defined specific maximum load capacities for heavy equipment exhibits in Chisholm Hall. Waco Convention Center Management requires that all exhibitors intending to exhibit any type of heavy equipment, either free-standing or vehicular, to comply with these maximum load capacities to prevent potential damage to the floor system in Chisholm Hall and the Waco Convention Center. Any vehicle or equipment for exhibit which will meet or exceed 100 pounds per square foot in weight must provide horizontal dimensions (width and length) of the footprint of the complete rig and unit along with a certified weight ticket indicating the total weight or the rig and unit at least two (2) weeks prior to the move-in day of the event. This information will be used by Management to determine which items may/may not comply with the maximum floor load capacity of Chisholm Hall. Management reserves the right to request a certified weight ticket on any piece of equipment that has not already been required to submit such, but which might meet or exceed these weight limitations.

Please fax form to 254-750-5801 or mail to:
Waco Convention Center, PO Box 2570, Waco, TX, 76702-2570.

Waco Convention Center Exhibitor Equipment Dimensions Form

Chisholm Hall, the main exhibit hall in the Waco Convention Center, is a second-story exhibit hall with an elevated floor that does not sit slab on grade. The City of Waco has defined specific maximum load capacities for heavy equipment exhibits in Chisholm Hall. Waco Convention Center Management requires that all exhibitors intending to exhibit any type of heavy equipment, either free-standing or vehicular, to comply with these maximum load capacities to prevent potential damage to the floor system in Chisholm Hall and the Waco Convention Center. Management reserves the right to request a certified weight ticket on any piece of equipment that has not already been required to submit such, but which might meet or exceed these weight limitations.

Any vehicle or equipment for exhibit which will meet or exceed 100 pounds per square foot in weight must provide horizontal dimensions (width and length) of the footprint of the complete rig and unit along with a certified weight ticket indicating the total weight of the rig and unit at least two (2) weeks prior to the move-in day of the event.

Company Name:	Your Name:	
Address:		
City/State/Zip:		
Phone:	Email:	
Show Name/Dates:	Booth Number:	
Weight of exhibit:	Height of exhibit:	
Length of exhibit:	Width of exhibit:	
Please include a description of your exhibit:		
(for convention center use only) Approved: Denied:		

This information will be used by Management to determine which items may/may not comply with the maximum floor load capacity of Chisholm Hall. The allowable floor load capacity must focus on the overall square foot (footprint) or horizontal dimensions of the vehicle or equipment to be exhibited. A piece of equipment delivered on a truck/trailer rig, with a crane mounted on the rig, must figure the maximum weight of that exhibit piece to also be dependent on the footprint of the entire rig. The number of tires and axles are not a factor in these load calculations.

Outside exhibit space is available in parking lots adjacent to Chisholm Hall and the Waco Convention Center for any items deemed to exceed the maximum floor load capacity of Chisholm Hall.

Please fax form to (254) 750-5801 or mail to:
Waco Convention Center
P.O. Box 2570
Waco, Texas 76702-2570